

2017-2018

# ANNUAL REPORT



## ***Vision***

*Albertans have access to medical equipment and daily living aids that enhance their quality of life.*

## ***Mission***

*To provide equipment to enhance quality of life by maintaining mobility, independence and dignity.*

## Message from our Board Chair LOOKING BACK OVER AN EVENTFUL YEAR



**At the Lending Cupboard, we have had a very eventful year ending June 30, 2018. The highlight of the year was the successful search for a new and larger physical facility.**

Last year, the Board formed a Building Committee to initiate a search for larger and more appropriate space and they did

an excellent job in locating space in north Red Deer with a very competitive lease rate. We have secured a seven year lease for the space and subsequent to the current fiscal year, we moved into the new location August 1st. We are so appreciative of the efforts of the Building Committee in securing the lease and to the staff and many volunteers who assisted in the physical move.

In order to fund the costs of the move, we formed a Capital Campaign Committee to raise funds towards these costs. The Capital Campaign Committee has already raised more than half of the projected funds required and they continue the good work.

During the year, we were successful in procuring government funding to support adding a Marketing/Fund Development Coordinator and we welcome Lori Shatto as our newest staff member. Lori has already been very active in developing marketing strategies to ensure the ongoing fiscal viability of The Lending Cupboard.

We also were successful in working with Alberta Health Services to have the funding they provide increased to recognize the growth we have experienced and we are appreciative of their contributions.

The Lending Cupboard continues to grow and the demand for our services seems to have no limits. We served over 10,000 clients in the 2017/2018 fiscal year and we anticipate that the growth will continue in the next number of years. The move to our new physical facility will allow us to manage the future growth.

Highlights for the upcoming year include a strategic planning session to assess our progress on issues identified in our Community Assessment done in 2016, working with our rural communities and building strategic partnerships such as Alberta Health Services.

We are so appreciative of the support we have received from the community and the unflagging dedication of our wonderful group of volunteers and staff. We look forward to a great 2018/2019 year.

Respectfully,

Gary Pottage  
Board of Directors Chair

## Message from our Capital Campaign Chair MOVIN' ON UP



**May 1st marked the launch of The Lending Cupboard's announcement of a new larger facility for our organization.**

It also indicated the goal of \$500,000 necessary for the leasehold improvements and relocation costs.

I want to thank our Capital Campaign Members: Gary Pottage, Maureen

McMurtrie, Buck Buchanan, Bill Hull, Trevor Aslin, Karol Luciani, Lynn Wilson, Marty Rehman, and Executive Director Dawna Morey & Staff member Lori Shatto for all their efforts being made.

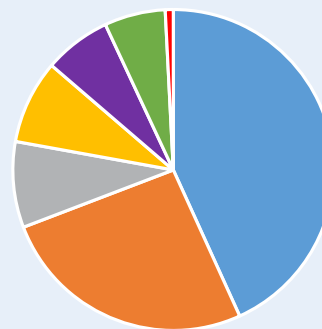
We are grateful for the support of our Contractors who have given us the best possible deals on the costs or done things in-kind and to the donors that have to this date helped us exceed the half way point to our goals. That being said we still have a ways to go and so at our Grand Opening on September 10th announced our Last 100 Days to Lose our Loan before the end of the calendar year.

We have a few opportunities and events planned. Look for us out at CFR and follow us on Facebook for more information of upcoming events. We are confident and hopeful that central Albertans will come alongside and support this incredible agency that helps thousands of clients every year. We always say "If you haven't needed our services yet, you or someone you know may someday need The Lending Cupboard", and we certainly want to be sure that we are here for years to come.

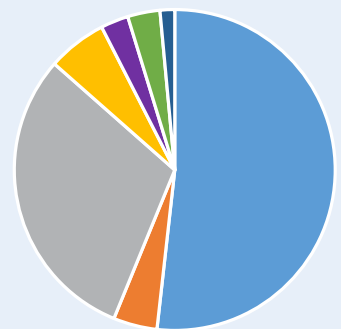
Respectfully,

Bradley Williams  
Capital Campaign Chair

### Operating Revenue 2017-2018



### Operating Expenses 2017-2018



## Message from the Executive Director

### A YEAR IN REVIEW



**Looking back over this last year a few words come to mind; exciting, busy, scary, overwhelming, rewarding and thankful.**

Without a doubt the highlight of the year was bringing to fruition many of the strategic goals set by the Board of Directors, such as the search for a new facility at the top of the list.

The design and leasehold improvements and our ultimate move into a beautiful new site were all complete while at the same time our team continued to serve a growing number of clients.

This year's fiscal ended on June 30th. During this past year we served 10,000 plus clients and processed upwards of 17,000 pieces of medical equipment. This only happens when you have a strong team and without a doubt TLC has committed and qualified staff as well as a strong volunteer base. Their contribution is a win/win. Our clients are supported by caring people who want to give back but also get great satisfaction from the experience, knowing they are impacting thousands of individuals and their family's lives each year.

Continuing to build our profile and partnerships in the community, especially with our rural communities, was also high on our priority list and while this is a long term ongoing goal, significant gains have been made. A successful grant has enabled us to hire an additional staff person to fill the role of Marketing/Fund Development Coordinator and will certainly help in this area. We have

seen some increase in our delivery service which is available to residents that are homebound and simply can't make it into our facility. We anticipate this to be our next area of growth.


I am often told that from the time you enter TLC there is a welcoming, caring atmosphere. I believe it is because of the character and quality of our team members. I am humbled to share that this year we have been recognized on several fronts for the caring commitment to our clients.

In December 2017, TLC was awarded the Premiers Council on the Status of Persons with Disabilities Award of Excellence in Community and just this month TLC will be the recipient of the Minister's Seniors Service Award for the Province of Alberta and a finalist for the Red Deer Chamber of Commerce Business of the Year in the first ever Non-profit category, which will be announced on October 17th. As wonderful as it is to receive these awards, the most gratifying is knowing that we are here to support Central Albertans and that we continue to fill a growing gap in our health care system.

I also want to use this opportunity to thank the many donors that have stepped forward to support us over this last year. We managed to be the recipient of a number of grants and fundraisers but without a doubt, whether it was a loonie dropped in our "Pot of Gold" or the daily donations to pay it forward, or the thousands that have been donated to our Capital Campaign, The Lending Cupboard has continued to be able to meet the needs because of the generosity of Central Albertans.

The future looks bright for The Lending Cupboard. I feel honoured serving as the Executive Director.

Respectfully,

  
Dawna Morey  
Executive Director

#### STATEMENT OF OPERATIONS

For the twelve months ending June 30, 2018

##### REVENUE

Donations	\$ 146,782
Gov't. & Comm. Grants	\$ 88,265
Processing Fee	\$ 29,412
Equipment	\$ 28,690
Fundraising	\$ 22,930
Gaming	\$ 20,879
Other	\$ 2,740
	<b>\$ 339,698</b>

##### EXPENSES

Staffing	\$ 176,488
Profess. Fees & Consulting	\$ 15,049
Facility	\$ 103,313
Operations	\$ 20,366
Equipment	\$ 9,513
Marketing & Communications	\$ 11,100
Fundraising	\$ 5,034
	<b>\$ 340,863</b>

##### DEFICIENCY OF REVENUES OVER EXPENDITURES

**\$ (1,165)**

#### STATEMENT OF FINANCIAL POSITION

For the twelve months ending June 30, 2018

##### ASSETS - Current

Cash	\$ 72,218
Accounts receivable	\$ 389
Goods and services tax receivable	\$ 3,078
Prepaid expenses & deposits	\$ 15,535
	<b>\$ 91,220</b>
Long-term investment	\$ 80,400
Lease deposit	\$ 5,687
	<b>\$ 177,307</b>

##### LIABILITIES - Current

Accounts payable and accruals	\$ 57,573
Deferred revenue	\$ 20,044
	<b>\$ 77,617</b>

##### NET ASSETS

Unrestricted	\$ 99,690
	<b>\$177,307</b>

## LEGACY GIFTS

A gift made in honor of a loved one is a wonderful way to celebrate that person's life and the impact they have made. We are grateful at The Lending Cupboard for those gifts that we have received in the 2017/18 year and cherish with the families the legacy that their loved one has made.

Gifts have been made in memory of:

Brian Bengoy, Leonard Blades, Myrtle Booth, Rita Buxton, Hazel Bystervelt, Ted/Isabel Carlyle, Peggy Chalu, Rosemarie C. Chow, Dan Cooper, Dick Erb, Richard Erb, Bob Farion, Lorne Fox, Donald Graham, Muriel Hayes, Darlo Helgason-Albrecht, Carol Higgins, Lorraine Hildebrand, Dalton Jeffery, Evelyn Johnson, Tracy Kitzul Mulrooney, Colleen Larder, Phyllis Lawrence, Timothy Lawrence, Al Leader, Lionel Leaders, Johanna Looyenga, Jeffrey Miller, James Murray, Wendy Petersen, Bernard Roe, Dianna Schultz, Helmut Thiel, Iona Thomas, Margaretrose Wilms

### For the Fiscal Year 2017/18, The Lending Cupboard Society of Alberta's Board of Directors

Gary Pottage, Chair  
Bradley Williams, Vice Chair  
Jessica Skretting, Treasurer  
Chris Hume, Secretary

Amanda Blair, Director  
Doris Kibermanis, Director  
Maureen McMurtrie, Director  
Kevin Schropfer, Director  
Joyce Scott, Director  
Shirley Thomas, Director

## ANNUAL GIVING

The Lending Cupboard gratefully acknowledges the very generous support of these individuals, service clubs, foundations, and corporations in the 2017/18 year.

### Ambassador

Central Alberta Young Guns Golf Foundation  
Troubled Monk Brewery Ltd  
Watson, Nellie

### Visionary

Associated Canadian Travelers  
Clive Baptist Society for Christian Ministry  
The Kinsman Club of Red Deer

### Partner

Benevolent and Protective Order of Elks  
BPOE Red Deer #85  
Gander Plumbing and Boilers  
Goodacre, Andy & Carol  
Hearts of Blue  
Hollman, David  
Hueppelsheuser, Dennis & Linda  
Luschyk, Debbie  
Red Deer Catholic Regional Schools Div. #39  
Red Deer Lodge 1639 Loyal Order of Moose  
Royal Canadian legion, RD BR #35  
Silver Select's Hockey Club  
Sylvan Lake Lions Club  
Waters, Winifred

### Friend

Alix Village Shoppe Society  
Aspelund Sons of Norway Lodge #571  
Axworthy, Mike  
Beaumont, June  
Bower, Ruth C. & Dorothy L  
Buxton, Roger  
Caroline Elks Society #353  
Caroline Royal Purple Elks Lodge #193  
Catellier, Carmen  
Central Alberta Theatre  
Delburne B.P.O.E. #206  
Fischer, Robert  
Foord, Iris  
Hamill, Bernie  
Joys, Jacqueline  
Kellough, Hugh & Carole  
Kinette Club of Innisfail  
Kinsmen Club of Innisfail  
Kinsmen Club of Lacombe  
Lacombe Lions  
Lord Lascelles Chapter IODE  
Lougheed, Robert  
Moje, Richard  
Muza, Marguerite  
Odell, Donald & Noreen

Olds Elks Lodge 100

Order of the Eastern Star, Chapter #4

Pottage, Gary

Printing Place

Red Deer Lighting

Reid, Dale

Royal Canadian Legion Branch #79

Schmelke, Dianne

Shea, Micheal & Teresa

Spruce View & District Lions Club

St. Cyprian's Anglican Church Women

Vlcek, John

Watson, Robert

Wiebe, Judy

Williams, Bradley

### Good Neighbour

AAIA Red Deer Chapter  
Alberta Rebekah Lodge 77  
Aries Airflo Heating & Air Conditioning  
Artistic Stairs Ltd.  
Baergen, Hilda  
Battery Boss  
Beamish, Alice  
Belich, Nick  
Bell, Ken and Carol  
Bloos, Bob & Elizabeth  
Brenner, Linda  
Brock, Helen  
Burrell, Cora Latrace  
Carvell, Judy  
Central Alberta Quilters Guild  
Chabot, Tracy  
Connell, Donald  
Daines, Audrey  
DeSantis, Margaret  
Dog Knows Ltd.  
Durand, Don  
Dyvig, Darrel  
Ebbesen, Jackie  
Gentes, Michael  
Gibson, Shirley  
Giesbrecht, Peter and Marion  
Gisler, Merna  
Goldade, Mike  
Good, Edward & Renata  
Gower, Dave  
Grandfield, Reanna  
Hewitt, Wanda F  
Hutchinson, Aryel  
Johnson, Lisle  
Larwill, Stirling  
Lawrence, Timothy & Dorothy  
Lind, Orrin  
Lindgren, Marilyn

Lund, Jessie  
Maffenbeier, Charlotte  
Maris, Lauren  
McCambley, Mary  
Mellor, Rose-Marie  
Middagh, Marjorie  
Odegard, Sarah  
Olsen, Lynda  
Parkland Industries Ltd.  
Peters, Bonnie  
Pobihushchy, Donna & Joseph  
Pogmore, G William  
Riggins, Patricia  
Rispler, Catherine  
Rodway, Devin  
Rotary Club of Lacombe  
Roy, Carolyn M  
Scarborough, Charles  
Schlosser, Dorothy  
Schultz, Martin W  
Sivacoe, Luisa  
Slipp, Marlene & Jim  
Smith, Alan & Margaret  
Smith, Roderick  
Sowa, Doris  
Stone, Dorothy  
Sutela, Marjorie  
Tetz, Linda  
Towers, Karen  
Veenstra, Fokkelina  
Verity, Rae and Linda  
Wack, Lee  
Weber, Rene & Carol  
Wenger, Jeanne  
Wettlaufer, Edward & Viola  
White, Gwen

**Please note:**  
**Does not include Capital Campaign donations, they will be published in a future publication.**

### Donation Legend

**Ambassador**  
\$5,000 and Up

**Visionary**  
\$2,500 to \$4,999

**Partner**  
\$1,000 to \$2,499

**Friend**  
\$500 to \$999

**Good Neighbour**  
\$200 to \$499

**“Giving is not just about making a donation.  
It is about making a difference.”**

**Thank you for making a difference at The Lending Cupboard and the lives of central Albertans!**